



Privia Frequently Asked Questions

Q: What is Privia?

A: Privia Medical Group Florida (PMG-FL) is a group of private practices closely aligned with Health First Medical Group.

Q: Will my doctor have access to my medical records?

A: Yes. Your care will transition seamlessly. They share a common electronic health record, billing practices, patient portal, population health and quality goals. You will also continue to have access to Health First facilities and services.

Q: If my doctor moves from Health First Medical Group to PMG-FL, do I need to change doctors?

A: No. This is simply an administrative move of a practice. It does not affect patient access or care. You are free to continue seeing your chosen medical provider.

Q: Will there be changes to the process of scheduling appointments or getting answers to medical questions?

A: Yes. Your provider will have a new phone number and practice website, which you will use for patient communication.

Q: Can I still use Health First labs, imaging and hospitals?

A: Yes. Health First is closely aligned with PMG-FL, so your access to all our services will not change.

Q: Will my provider still accept my insurance?

A: Yes. The insurances currently accepted by your provider will not change.

Q: Will I be able to continue to enjoy the key healthcare benefits as the result of this partnership?

A: Yes. You will be able to continue to enjoy a seamless healthcare experience as part of the PMG-FL. Some of the benefits of this partnership include:

- Book an appointment online with your provider at your convenience
- Pay your bill and view your bill history
- Send and receive secure messages with your provider
- Check-in for your appointments in advance
- Receive reminders about important health screenings